

# pRoMiSe

Retail Management System

*Your Strategic Partner*



## Restaurant Management System



Support for: Android Tablet



ANDROID





## Restaurant Key Features



### • Android Ordering System:

To improve service efficiency, pRoMiSe System for Restaurant provides you Android Mobile/Tablet Ordering system for your staffs to take orders, and Android Tablet Self-Ordering system for your customers to place orders by themselves.



### • pRoMiSe Queuing and Pre-Ordering System:

pRoMiSe queuing system links to pRoMiSe ordering system to allow customers to pre-order their meal. Also, the queuing system can link to digital signage system to show the advertising message and queue status at the same time.



### • pRoMiSe KDS:

pRoMiSe KDS (Kitchen Display System) helps to speed up the time to delivery. Comprehensive reports allow the management team to track service time by each menu item during peak periods in order to improve the service to customer.



### • pRoMiSe EDC Link System:

pRoMiSe can integrate with leading EDC terminals such as Hypercom, Nera, and Posnet (Thailand). Shortening payment process time and reducing human errors.



### • pRoMiSe Electronic Journal:

pRoMiSe support EJ standard (Electronic Journal) so that merchants don't need to keep the paper copy of transaction. Reducing paper wastage and the cost of storing printed copies.



### • Support Variety Types of Menu & Sale-mode:

pRoMiSe system allows to create different types of menu and sale-mode such as selectable menu set, combo set, menu size, take away, and delivery.



### • ERP Interface:

pRoMiSe system can interface with the ERP system. We do interface with SAP, Microsoft Dynamics AX, and MAC5. Integration with other ERP systems is available based on customer need.





### • pRoMiSe Back Office

Web-based technology. Accessible anytime and anywhere.  
Consolidated reports with single database management.  
Data drill down capability.  
Secure system access.

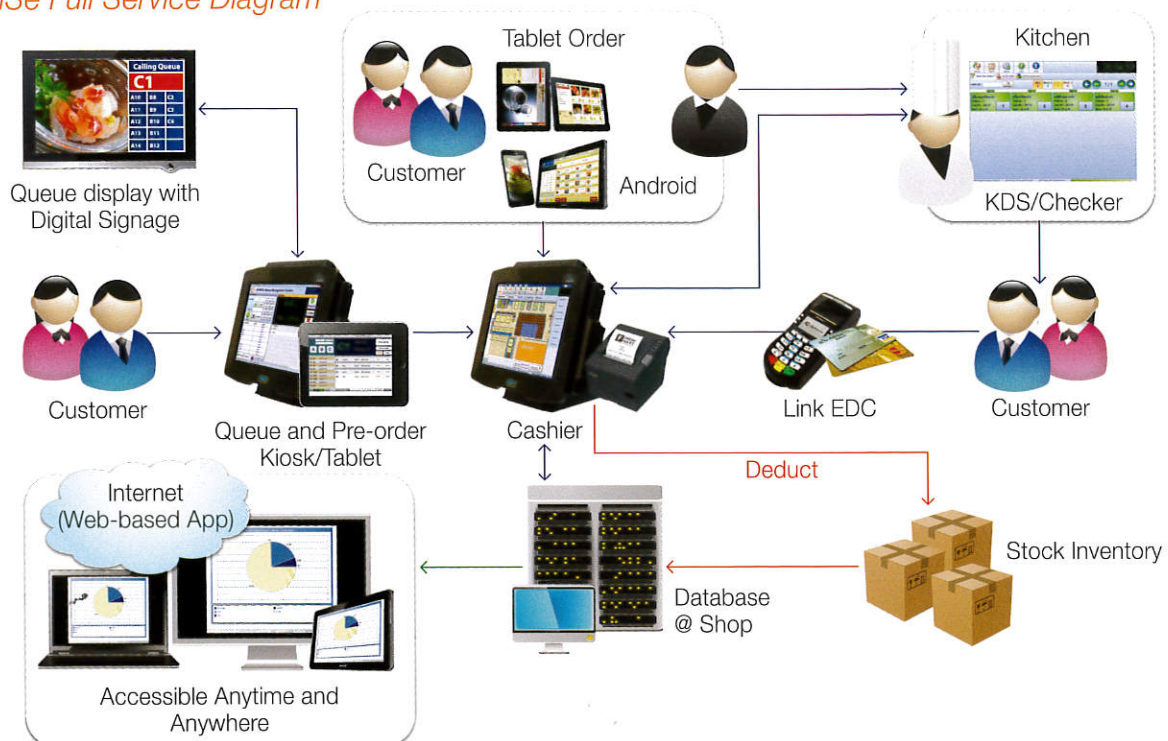
Multi brand, multi region, and multi pricing support.  
Comprehensive reports with graphical data representation.  
Support wide variety of promotions.  
Ability to analyze member data for CRM.

### • pRoMiSe Web-based Inventory

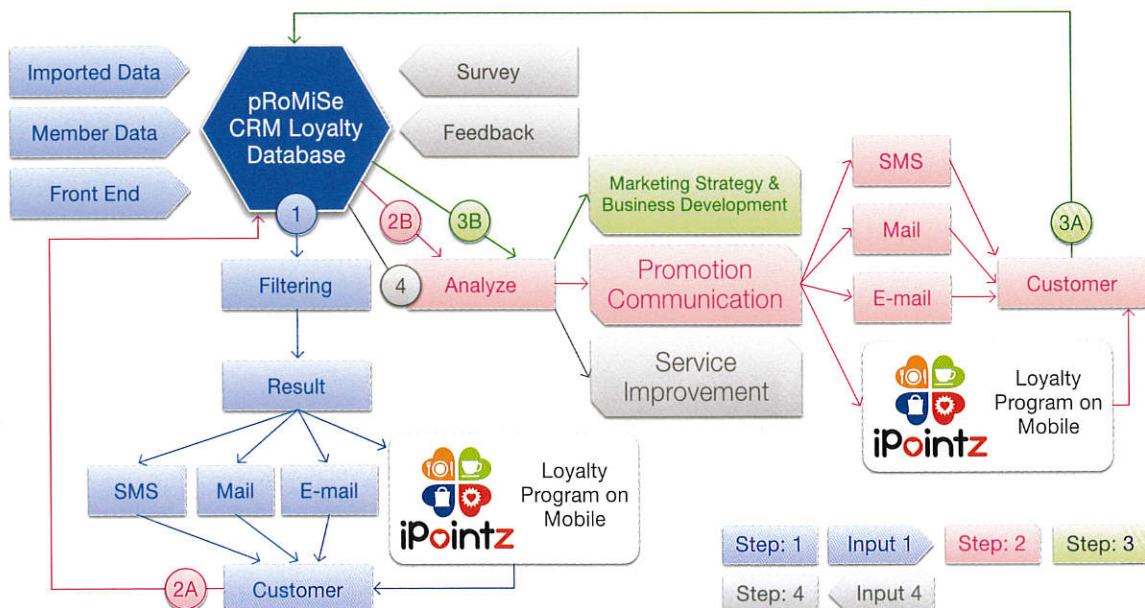
Web-based technology. Accessible anytime and anywhere.  
Drill down capability.  
Real-time inventory management system.  
Support recipe products.

Support multi unit with UOM (Unit Of Materials).  
Dynamic stock card design based on each customer need.  
Support distribution at HQ.  
Multi storage location.

### • pRoMiSe Full Service Diagram

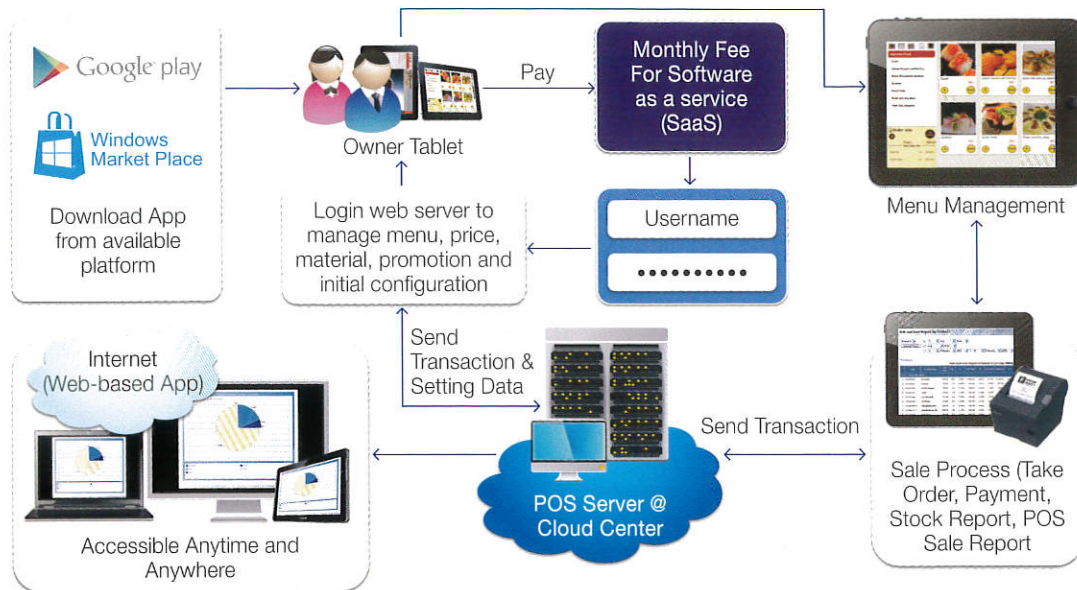


### • pRoMiSe CRM Diagram





## • pRoMiSe Mobile POS as a Service Diagram



### • After sales service:

Understanding the critical nature of our client's business, we provide technical support by help desk/call center and web-based ticket system to ensure efficient handling of support issues.

### • Type of Service

Hot line Call Center. | ADSL/ VPN remote Support. | Onsite Service. | Maintenance Agreement (MA).

## Business Partner

